



National Capital Region Chapter of the  
ACM Special Interest Group on Computer Human Interaction

## AJAX and Usability

Presented by **Mike Atyeo**, Neo Insight on Thursday October 19, 2006 at **bitHeads, Inc.**

(Note the **NEW** location!)

Sponsored by **Design Interpretive**

### What?

AJAX is one of the technologies to be found under the “Web 2.0” banner. Some of these technologies – including AJAX – will have a big impact on usability practices. AJAX brings new opportunities to designers, but also new pitfalls and responsibilities. AJAX frees developers from many traditional Web constraints, but demands additional attention to design, especially to the details of interaction. Use of AJAX also forces designers to deal explicitly with a number of functions previously provided by browsers. Neglecting these can create serious usability problems.

In this talk, I'll outline what AJAX is, what it can do, and its implications for usability. We will view good and bad examples of AJAX in action and I'll provide some approaches to dealing with the range of usability issues of AJAX.

### Who?

**Mike Atyeo** is a Director of Neo Insight, a 5-year old Customer Experience company based in Ottawa.

Mike has many years' experience in the telecommunications, retail and financial industries with organizations such as NCR, Siemens-Nixdorf, British Telecom and Nortel Networks. His roles have ranged from programming and technical support, to sales, to Human Factors Specialist, to product and service design and design management.

Since co-founding Neo Insight, Mike has led many Customer Experience projects for government and high-tech clients. He has an Honours degree in Psychology and an MSc in Computer Science. He has published and presented on Human Factors techniques at a number of international conferences.

Mike is a past chair of CapCHI.

### When and Where?

The meeting takes place on Thursday October 19, 2006 at 7:00 pm at bitHeads, Inc. (<http://www.bitheads.com/>), located at 1309 Carling Avenue, Ottawa (in the Westgate Shopping Centre), ON K1Z 7L3 Canada.

- Free parking is available on site.
- Bus routes that serve or run near the Westgate Shopping Centre include 85, 101, 151, and 176.
- Check OC Transpo website for more details (<http://www.octranspo.com/>).

**UPDATE** The bitHeads entrance is outside on the east side of the building next door to Pet Smart and Blockbusters, and facing Merivale Rd and across from the Royal Ottawa Hospital.

**Note:** Please arrive 5-10 minutes earlier to allow for registering.

The meeting fee is \$5 for non-members and free for CapCHI members (\$20/year). Membership is for the session period (September 2006-August 2007) - anyone can join!

Refreshments will be provided for the meeting.

For more information see [www.capchi.org](http://www.capchi.org) or contact [info@capchi.org](mailto:info@capchi.org).