



National Capital Region Chapter of the
ACM Special Interest Group on Computer Human Interaction

The Human Factors of Privacy Protection

Presented by **Dr. Andrew Patrick**
Institute for Information Technology, NRC

Thursday January 30, 2003 at **Nortel Skyline**

What?

The presentation will describe current research directed at building an agent-based service that people will trust with sensitive, personal information and one that operates according to privacy-protection requirements coming from legislation and best practices. The research has involved two approaches: developing system design guidelines for building trustworthy agents through a review of e-commerce trust research, and engineering “usable compliance” with privacy legislation and principles. The results of these research activities will be presented, and a prototype agent-control interface will be demonstrated.

Who?

Dr. Andrew Patrick is a Senior Scientist at the National Research Council of Canada. He is currently conducting research on human-computer interface issues for trustworthy software agents and the human factors of security systems. Prior to joining NRC in 2001, Dr. Patrick worked at Nortel Networks where he managed research and development groups focused on Voice Over IP (VoIP) quality, and conducted field research to evaluate new product and service concepts. Dr. Patrick holds a Ph.D. in Cognitive Psychology from the University of Western Ontario.

When and Where?

The meeting takes place on Thursday January 30, 2003 at 7:00 PM in the Conference 2 Boardroom at the Nortel Skyline location. Visit our web site for more details... www.capchi.org/nextmeeting.html

Note: All attending will be required to register with security. Please arrive 5-10 minutes earlier to allow for registering.

The meeting fee is \$5 for non-members and free for CapCHI members (\$20/year). Membership is for the session period (September 2002-September 2003) - anyone can join!

Refreshments will be provided for the meeting.